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PledgeStar Q&A

Q: What is the address for our PledgeStar fundraising site to setup my child's fundraising page?

A: <https://pledgestar.com/hazelwood/>

Q: Do I need to use both the paper pledge sheet AND the PledgeStar website?

A: No! We included the paper pledge sheet in the red folders for people that prefer not to do any fundraising using the web based option. If you use PledgeStar, we do not need the paper pledge sheet. PledgeStar will even track and help you collect cash and check donations, as well as credit cards. If you do not use PledgeStar at all, you will need to use a paper pledge sheet.

Q: I have more than one child at Hazelwood. Do I have to setup more than one donation site on PledgeStar?

A: No! PledgeStar is built to handle multiple children from one family. On the setup page, simply add "participants" until all of your children are listed. The website will walk you thru the rest.

Q: How do I (as a parent) donate to my own child's fundraising efforts through PledgeStar?

A: Easy! Just list yourself as an email recipient (it can be the same email you used to setup your account) on the "enter friends and family" section. When you send out donor request emails, you will get an email just like all your other friends and family. Simply click on the link in the email and donate to your child.

Q: Is credit card information secure using this new online system?

A: Yes, by using the online PledgeStar website, all transactions are secure.

Q: Who do I contact if I have additional questions or need extra help?

A: Please contact the PTSA at funrun@hazelwoodpts.org and we would be happy to help you. PledgeStar also has its own support line that anyone (including parents) can call: 1-888-598-7510 anytime between 8AM and 7PM daily.

Thank you for your support! Go Mustangs!